

Childcare places for children of critical workers and vulnerable children- April 2020

Introduction

There have been challenges reported where families, who are critical workers or have vulnerable children, are struggling to find childcare in the current climate.

Cwlwm partners are working closely with Local Authorities in Wales through the Family Information Services (FIS) to support the sector and help them to promote childcare availability and processes for families of children of critical workers and vulnerable children.

Please find below a table by Local Authority to support families in finding childcare where they are critical workers or have vulnerable children. Many childcare settings in Wales are providing a service and have availability. We will continue to update this guidance as further information is received.





Local authority	Process for families looking for childcare	Telephone no. /Email	Website
Anglesey	Enquiries by email	teulumon@ynysmon.gov.uk	
Blaenau Gwent	Contact FIS if looking for childcare	08000 32 33 39 fis@blaenau-gwent.gov.uk	
Bridgend	Parents must apply weekly. Restricted to certain categories of key worker.	EDFSCOVID19@bridgend.gov.uk familyinfo@bridgend.gov.uk	Apply for emergency childcare for key workers
Caerphilly	Parents of school aged children to apply on line through system for the school hubs. Childcare offer children and setting is closed then to contact FIS to look for alternative open provision	01443 863232	
Cardiff	Pre-school children to contact Family Gateway Parents of School age children to apply online – see website link	03000 133 133 contactfis@cardiff.gov.uk	www.cardiff.gov.uk/ENG/Your- Council/Strategies-plans-and- policies/Emergency-Planning-and- Resilience/coronavirus-information/key- worker-childcare/Pages/default.aspx
Carmarthenshire	FIS page has full details, including list of group settings	01267 246555 <u>ChildrenInfo@carmarthenshire.gov.</u> <u>uk</u>	www.fis.carmarthenshire.gov.wales/



	open, and to contact FIS for list		
	of childminders		
Ceredigion	Signpost to the Gofal Plant	Gofal_Plant_Argyfwng@ceredigion.	
	email address.	gov.uk	
Conwy	Signpost to Family	01492 577850 / 577788	
	Information Service	plant.children@conwy.gov.uk	
Denbighshire	Signpost to Family	01745 815891	www.denbighshire.gov.uk/fis
O .	Information Service	fis@denbighshire.gov.uk	
Flintshire	Signpost to Family	fisf@flintshire.gov.uk	FISF Facebook / FISF Twitter
	Information Service		
Gwynedd	Signpost to Family	07976 623816	www.gwynedd.llyw.cymru/cy/Trigolion/
	Information Service	GGTGwyneddFIS@gwynedd.llyw.cy	Argyfwng/Help-i-bobl-a-
		mru	chymunedau.aspx
Merthyr	See website		www.merthyr.gov.uk/resident/coronavir
			us/school-closures-emergency-childcare-
			and-free-school-meals/
Monmouthshire	The Local Authority website	01633 644527	www.monfis.org.uk/coronavirus-
	lists group settings that are	childcare@monmouthshire.gov.uk	childcare/
	open and their telephone		
	numbers. Parents/carers to		
	contact settings directly from		
	the list on the website. For		
	Childminders please view the		
	list on our website, please be		
	aware that you will need to		
	contact the childminder to see		
	if they have continued to		
	remain open.		
	remain open.		



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Neath Port	Parents/carers to contact	eycu@npt.gov.uk	
Talbot	Early Years team		
Newport	Children aged reception to year 7: Applications can be made via the online application form - either choose the 'guest' option on the log in page or use / set up a NCC login. Children aged 2 – 4 years: Download and complete the COVID-19 childcare application form (doc) and return it to Flying.Start@newport.gov.uk	01633 840669 01633 858 437 0800 328 8483 Flying.Start@newport.gov.uk	
Pembrokeshire	From Monday, 30th March, childcare will only be available to eligible critical workers and at specific locations within the county.	01437 776350 covid19childcarebookings@pembr okeshire.gov.uk	
Powys	See website for both preschool and school age children		www.en.powys.gov.uk/emergencyhubs
Rhondda Cynon Taf	A clear link to Emergency Childcare from Council home page: https://www.rctcbc.gov.uk/E N/Resident/Resident.aspx	Children 0 – 3 yrs childcareplayemergencyplanning@ rctcbc.gov.uk School age children: schoolplanning@rctcbc.gov.uk	www.rctcbc.gov.uk/EN/Resident/Emerg enciesSafetyandCrime/InformationforRe sidentsCoronavirus/SchoolClosuresanda dviceforparents.aspx



	Online application for school age children		
Swansea	Swansea are working with schools to provide provision. For children under the age of 3 years families are put in contact with FIS for a childcare list. Social media posts going out to remind keyworkers to contact the Local Authority if they are looking for childcare. Vulnerable children who have been identified by Social Services have access to childcare that is being facilitated by the Local Authority.	07827822729 07818 588945 07471 145411 fis@swansea.gov.uk	
Torfaen	Online application form	01633 647400 01633 648114 01633 648115	www.torfaen.gov.uk/en/Forms/Request/ Key-Worker-Childcare-Request- Covid19.aspx
Vale of Glamorgan	Pre-school contact FIS School age – apply online via link	01446 704704 fis@valeofglamorgan.gov.uk	www.valeofglamorgan.gov.uk/en/our co uncil/press and communications/latest news/2020/March/Childcare-Hubs.aspx
Wrexham	See links to website		www.wrecsam.gov.uk/fis www.facebook.com/wrexhamfamilyinfor mationservice