

Childcare Offer for Wales – New National Digital Service

From the summer of 2022 we are planning for the Childcare Offer for Wales to go digital!

The Childcare Offer for Wales national digital service is currently being developed and tested with Local Authorities, childcare providers and parents.

What does this mean for childcare providers?

If you are a childcare provider who currently provides Childcare Offer hours, or wishes to provide Childcare Offer hours from Autumn 2022, you will need to register online with the new Childcare Offer for Wales national digital service from early 2022.

Parents will be applying for the Childcare Offer online via the national digital service during the summer of 2022 ready for their child to start in September.

[FAQs](#) for providers will be made available to support with any queries.

These are available [here](#) and will be updated as we have more information to share with you.

The **benefits** of the new service include:

- one simple national service that will be used by all local authorities in Wales, leading to a consistent experience for parents and childcare providers
- accessible through mobile phones, laptops and tablets
- fully bilingual
- security of data
- fast and regular payments made direct to childcare providers from Welsh Government

Childcare Providers – for more information on the Childcare Offer for Wales, [click here](#).

Digital skills

To support childcare providers get prepared to use the new national digital service, the Welsh Government has worked with Digital Communities Wales to put together some recorded training to improve confidence with online services and digital skills.

These quick video guides, for both foundation and intermediate levels, will help boost your skills and abilities. Topics covered range from setting up an email address and managing online safety to creating a Government Gateway account and saving and uploading documents!

To access this training please visit

www.digitalcommunities.gov.wales/essential-digital

Using the new service

More specific guidance in how to use the new national digital Childcare Offer for Wales service will be made available in 2022, prior to rollout of the service.

If you would like more information on the digital project or would like to take part in testing the service, please contact the digital project team on Digital.Childcare@gov.wales

